

## Creating a New Office Environment for a Dietary Supplement Start-Up

### THE CLIENT

The owner of a dietary supplement start-up company came to VelocIT in search of a secure technology infrastructure for his business. He wanted to create a brand new office environment to support the upcoming launch of his company's eCommerce site. As the owner of several other businesses, he needed a dedicated office environment and a single point of contact to support it.

### THE SITUATION

The client was uncertain about what type of solution he needed. His primary goal was to have the office up and running before the launch of his new website. But, he had various concerns about security and finding a cost-effective solution that would address those concerns while enabling his business to grow.

### THE SOLUTION

VelocIT consulted with the client to help him determine his needs. Then VelocIT developed and executed a strategy that included establishing a secure network infrastructure, setting up workstations, and establishing wireless access. VelocIT provides ongoing support through a single point of contact help desk and advises the company on IT strategy.

#### Other Services:

- Active Directory administration
- Email administration
- Virus protection
- LAN and WAN management
- End-user content management
- Endpoint backup and encryption
- Licensing and management of Microsoft Office 365

### THE RESULTS

- Implemented a scalable infrastructure that will support planned company growth
- Integrated systems into VelocIT's management platform for efficient and effective support
- Enabled client to focus on business development and spend less time developing and managing IT